



Waxjassen-Onderhoud VZB | Elterse Hof 36 | 6721 ZZ Bennekom
waxjassenonderhoud@gmail.com | Tel: +31 (0)6 38360204

Sending us your wax jacket(s)

How does it work?

In short: you send us your wax jacket(s), we treat them with care and return them to you ready to wear and enjoy again.

Step 1 - Complete the form on page 2

Please complete a separate form for each wax jacket and place the completed form in one of the pockets of the relevant jacket. The form must be completed in full. If you are sending several jackets in one parcel, you only need to provide your personal details once. We can only process fully completed forms. Once we receive your form, we will review your request. If you have included any questions, we will answer them as soon as possible. If anything is unclear, we will contact you before proceeding. Once everything is clear, we will confirm your request.

Step 2 - Send your wax jacket

Prepare a compact parcel containing:

- your folded wax jacket(s)
- the completed form

If you are sending several jackets that require different treatments or repairs, please print a separate form for each jacket and place it in the pocket of the relevant jacket.

Please write the following delivery address clearly on the outside of the parcel:

Waxjassen-Onderhoud VZB
Elterse Hof 36
6721 ZZ Bennekom
The Netherlands

Step 3 - Send your parcel

Send your parcel using a reliable postal or courier service and make sure you keep the Track & Trace details.

Step 4 - Send us your Track & Trace code

Please send us your Track & Trace code via WhatsApp or Signal, together with your reference details (postcode and house number).

Step 5 - Receive confirmation and planning

Once your parcel arrives, we will inspect your wax jacket(s) and check them against your request. If we notice any differences or anything else that requires attention, we will contact you before starting any work.

Step 6 - Payment & return delivery

Once your wax jacket(s) are ready, you will automatically receive an email confirming completion, together with your invoice. You will also receive a payment request via WhatsApp or Signal. As soon as we have received your payment, we will return your wax jacket(s) to the address you provided. You will automatically receive a Track & Trace code. We return all jackets via DHL using an insured and tracked service.

Step 7 - Enjoy wearing your wax jacket again!

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Wax jacket care | repairs | reproofing

Please complete a separate form for each wax jacket and place it in one of the pockets of the relevant jacket. The form must be completed in full. We can only process fully completed forms. Once we receive your form, we will review your request. If anything is unclear, we will contact you before proceeding.

Reference number (For use by the Waxjassen Onderhoud team)	
Name	
Email address	
Telephone number	
Street and house number	
Postcode and town/city	
Country	

I would like the following work to be carried out (You may select more than one option)

- ☐ Standard cleaning - outer fabric, jacket, etc. €22.50*
- ☐ Professional dry cleaning - inside and outside €32.50*
- ☐ Repairs - please describe below what needs to be repaired - from €22.50

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- ☐ Alterations - price on request
- ☐ Rewaxing / reproofing treatment - €65.00
- ☐ Drylook - additional protection applied after reproofing - €9.95
- ☐ Other - please specify:

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Return delivery or collection by appointment?

- ☐ Return delivery via DHL - insured and tracked
- ☐ Collection by appointment - we will contact you to arrange a suitable time.

* After cleaning, we recommend having your wax jacket reproofed to restore its water-repellent and wind-resistant properties, as cleaning removes part of the existing wax finish.

All service prices listed above exclude 9% VAT. DHL shipping charges exclude 21% VAT.

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